# Setup Okta Verify for Okta MFA

Okta Verify is a Multi-Factor Authentication (MFA) app that is installed on your phone to verify you are on the one logging onto your account. When working remotely you can verify your identify by approving a push notification or entering a one-time randomly generated code.

You can only register one phone at a time with Okta Verify. You will need this phone to log onto Okta remotely. ISD can help transfer your Okta Verify app to a new phone if needed.

Note: If you are using a personal computer please make sure you have Citrix Workspace installed and updated. You can download the latest by going to https://remote.eskaton.org.

1. On your computer, **sign onto Okta** (https://eskaton.okta.com).
   a. If prompted, the username and password is the same as your work Windows computer.
2. **Click on your name** in the upper right, then **Settings**.
3. Select **Edit Profile** then Scroll down to **Extra Verification** and then click Setup next to **Okta Verify**.
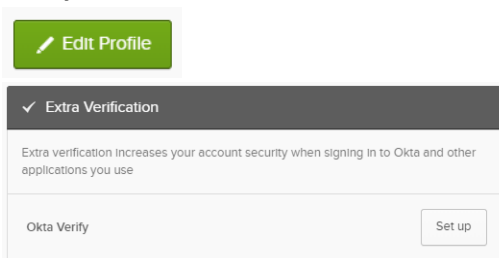
4. You will be prompted to Setup security Methods. Please choose to **Set up** Okta Verify.
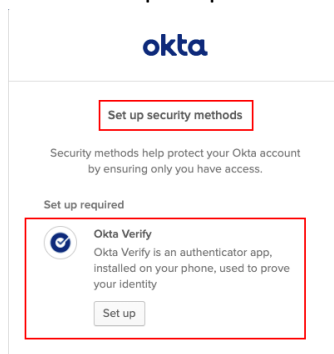
5. Select your device type: either iPhone or Android.
6. **Download the "Okta Verify" app** on your phone using the Google Play Store or Apple App Store

7. On your phone use the **Okta Verify app to Add Account**
8. Choose **Organization** as the account to add

9. Tap **Scan a QR code** and point your camera at the QR code displayed on your computer
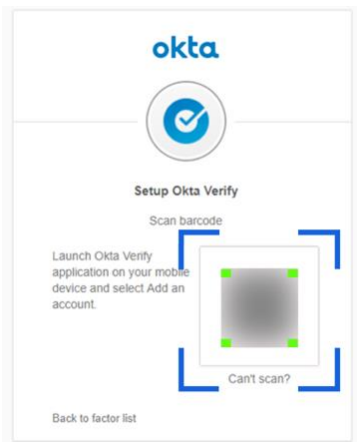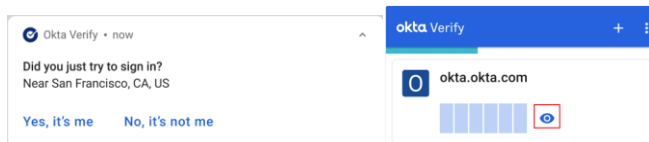

10. If prompted, **allow push notifications** on your phone to allow for future sign-in notifications without having to open the app.

Citrix Access through Okta

1. When working from home, go to https://eskaton.okta.com then sign in with your Windows computer credentials.
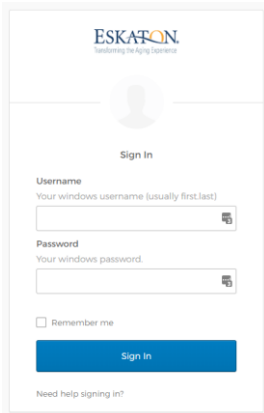
2. You will be prompted to confirm your identify through Okta Verify (by push notification or code).


3. Confirm that you're the one who tried to sign in to the app protected by Okta.

4. Once on your Okta Dashboard, select Citrix Gateway (Citrix NetScaler) to access your Citrix Applications
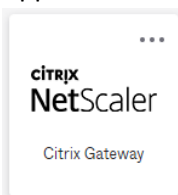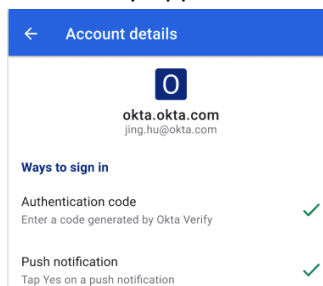
Get a Push Notification (Recommended):

1. When trying to log into Okta remotely, select the push notification option in the sign-in window. You can also select "Send push automatically" to save time in the future.
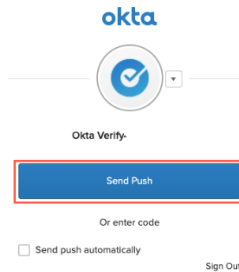
2. Check your device for a push notification from Okta Verify. The notification expires after five minutes if you don't accept or reject the verification request.

Note: If you are having issues getting a push notification make sure you have it enabled by opening the Okta Verify App and then clicking on the account and then make sure Push notification is checked.

For more information:

Android:
Setup with QR code: https://help.okta.com/eu/en-us/Content/Topics/end-user/ov-new-install-qr-android.htm
Enter a code: https://help.okta.com/eu/en-us/Content/Topics/end-user/ov-sign-in-code-android.htm
Get a Push Notification: https://help.okta.com/eu/en-us/Content/Topics/end-user/ov-sign-in-push-android.htm

iPhone:
Setup with QR code: https://help.okta.com/eu/en-us/Content/Topics/end-user/ov-new-install-qr-ios.htm
Enter a code: https://help.okta.com/eu/en-us/Content/Topics/end-user/ov-sign-in-code-ios.htm
Get a Push Notification: https://help.okta.com/eu/en-us/Content/Topics/end-user/ov-sign-in-push-ios.htm